

**HERTFORDSHIRE COUNTY COUNCIL**  
**COMMUNITY SAFETY AND WASTE MANAGEMENT**  
**THURSDAY 14 FEBRUARY 2019 AT 10:00AM**



**COMMUNITY PROTECTION MID-YEAR PERFORMANCE REPORT 2018/19**

*Report of the Director of Community Protection (Chief Fire Officer)*

Author: - Darryl Keen, Director of Community Protection and Chief Fire Officer

Executive Member: - Terry Hone, Community Safety and Waste Management Panel

**1. Purpose of report**

- 1.1 To provide Panel with an overview of the Community Protection Directorate (CPD) mid-year performance for 2018/19. This paper aims to highlight areas where the Directorate is performing well and areas for further investigation or action. Full draft report attached.
- 1.2 Panel are also asked to consider the format and content of the report in order that members feel suitably well informed of the wider activities of the Community Protection Directorate. This version includes case studies that highlight the work of the Directorate that cannot be illustrated using quantitative measures alone. The attached report should be considered as being a draft and amendments recommended by Panel will be included prior to issuing the final agreed version.

**2. Summary**

- The performance report is divided into 3 sections:
  - Prevent and protect
  - Plan and Respond to Emergencies
  - Be an Excellent Organisation
- 2.2 CPD performance at mid-year 2018/19 has seen improvements in key areas, most notably fire deaths but has seen increases in both occurrences of fire and RTC attendances.

- 2.3 Areas where performance has not met target and is more than 5% worse than the same period last year include:
- Secondary Fires
  - Deliberate Fires
  - Percentage of Automatic Fire Alarms (AFA) not attended
- 2.4 Areas where performance has shown improvement since last year include:
- Fire Deaths
  - Safe and Well visits
  - Hours provided by Fire and Rescue Volunteers
- 2.5 Attendance standards for the first and second appliance to a property fire were marginally below target for the mid-year stage, at 87.5% and 86.1% respectively. In cases where it was estimated appliances would arrive within the standards and they did not, the most common reasons provided for the delay were heavy traffic and the location of the incident changing en-route.
- 2.6 Members of the Panel are asked to consider other measures that are included in the performance report (including rogue traders and resilience competencies) and recommend that they remain or make observations and recommendations of other performance measures that should be included.

### **3. Recommendation**

- 3.1 Panel are invited to note the mid-year performance of the Community Protection Directorate to the end of Quarter 2 2018/19.
- 3.2 Panel are invited to agree the content of the report for publication to the wider organisation and the general public.

### **4. Background**

- 4.1 The performance report is produced bi annually to inform panel members of CPD performance levels and to ensure the panel considers and makes observations and/or recommendations for the measures that are in the report. The report also allows members to highlight any additional performance measures they may deem appropriate to be included in the future.

## **5. Financial Implications**

5.1 There are no financial implications associated with this report.

## **6. Equalities Implications**

6.1 When considering proposals placed before Members it is important that they are fully aware of, and have themselves rigorously considered the equalities implications of the decision that they are taking.

6.2 Rigorous consideration will ensure that proper appreciation of any potential impact of that decision on the County Council's statutory obligations under the Public Sector Equality Duty. As a minimum this requires decision makers to read and carefully consider the content of any Equalities Impact Assessment (EqIA) produced by officers.

6.3 The Equality Act 2010 requires the Council when exercising its functions to have due regard to the need to (a) eliminate discrimination, harassment, victimisation and other conduct prohibited under the Act; (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it and (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it. The protected characteristics under the Equality Act 2010 are age; disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion and belief, sex and sexual orientation.

6.4 No Equalities Impact Assessment (EqIA) is required as this report is for information purposes only.