

## Year one action plan 2019/20

Big Area Outcome:	What we want to achieve	How do we know we have been successful?	Co-Production <i>(this section will be completed to show how we are involving people)</i>	Work to Date <i>(this section will be completed throughout 2019/2020 to show how far we have got)</i>	Timescale – Review Activity	Lead
<b>1: Being Healthy</b>	People aged 14yrs + with LD will be offered good quality LD Annual Health Checks	75% of people on the LD register will have had a health check Data will indicate reduction in comorbidities and better management of long-term conditions	<i>Informing</i>  <i>Educating</i>	Reminders to stakeholders. Providers monitored to ensure people are being supported at their AHC. Practices encouraged to work towards receiving a Purple Star (Funding permitted). ADS S/U information cross referenced with G.P QoF registers	Ongoing  March 2020  March 2019	IHCCT/ CLDN/ HLT HLT  IHCCT/ CLDN
	All people with a LD will be on the GP LD register	The Register size will increase	<i>Informing</i>	Work initiated with children's health services – post diagnosis flagging to GPs	Ongoing	CCG's/ IHCCT/ HCT/ 0-25 service
	People with a LD will be offered health screening and immunisation in the same way as the general population	Health Conditions are identified in line with national targets. G.P's target - 65% people with LD given a flu jab/ spray Reductions of deaths in line the LeDeR national findings	<i>Educating</i>  <i>Informing</i>	The HLT initiatives to support people with a LD to understand how to recognise signs of e.g. breast and testicular cancer CLDN's are supporting the national Public Health Flu Campaign and encouraging uptake of the flu jab/ spray	Ongoing  April 2019	HLT/ CLDN/PHE  IHCCT/ CLDN's/ PHE/ CCG's
			<i>Engaging</i>	Working with Herts PH commissioned services to improve support i.e. sexual health services; obesity, drug and alcohol etc.	June 2019	IHCCT/PH
			<i>Engaging</i>	Monitoring and analysis by the Improving Health Outcomes Group/ Herts SAF group	June 2019	IHOG
	People with a LD will have access to appropriate mental	People will feel more supported in the community; have access	<i>Informing</i>	HPFT's IAPT services more accessible by using the Green Light Toolkit.	Ongoing	HPFT

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	health services in the same way as the general population	to a range of services and will not require admission to specialist LD/MH hospitals Meet national NHS/ CCG Targets	<i>Co-design</i>	New Leaf Recovery College discussions around accessibility for people with LD	June 2019	HPFT/ IHCCT
	People with a LD will receive the right support in hospital	Health care in line with national targets; demonstrated by an increase in referrals to the Health Liaison Team and LD survey	<i>Engaging</i>	Transforming Care Programme legacy	March 2019	HPFT/IHCCT
			<i>Engaging</i>	HLT ensure individual's health issue is being treated appropriately and professionals/ clinicians are making reasonable adjustments for inpatients and out patients	Ongoing	IHCCT/ ADS/ HPFT
	Providers and carers who support people with a LD will know what their role is in helping people to keep healthy	Increase in annual health checks.	<i>Educating/informing</i>	Roll out of 'Top to Toe' folder; requires further embedding	September 2019	HLT
		Increase in attendance of HCPA's LD health awareness programme.	<i>Educating/Informing</i>	HCC website page in development to direct staff and providers to a point of reference for health information in a range of formats.	March 2019	IHCCT/HLT
		Evidence from providers Improving Health Plans PAMMs (EoE contract)	<i>Educating</i>	Staff are encouraged to attend training courses about LD health developed in conjunction with HCPA	Ongoing	HPCA
				Monitoring Officers review the support to people with LD. Where it is recognised that a provider may need advice the HLT are contacted to offer information and guidance.	Ongoing	CCAD/IAC

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<b>2: Living Locally</b>	People will have good information about housing and support options in order that they can plan for the future.	Information about housing and support will be available in a number of different formats to support individuals and families.	Informing	Paper and web resources will be developed to inform service users and families about the new Supported Living process.	Feb 2019	CCAD
	Future accommodation and support options will be developed in response to people’s needs and preferences.	A wider range of accommodation and support will be fully occupied. An increased number will be in Supported Living rather than residential or nursing care.	Engaging	Consideration of a Menu of Options and/or literature for 0-25 team about accommodation options and choices  The Framework Agreement will be live and include a new process to involve services users in making the final choice about future accommodation	March 2019  May 2019	CCAD, IACT, & CS  CCAD
	People will have more choice and control when they are looking for accommodation and support.	People surveyed will say they felt in control of the process to find a home.	Co-design	A housing pathway for adults with disabilities and/or mental health issues will be developed by a project group under the oversight of the Hertfordshire Adults Supported Accommodation Board.	Timescales to be agreed (project initiated)	IACT
				Supported Living provision will be Connected Lives focused, good value and more quickly available.	May 2019	CCAD
	We will recruit and develop a workforce with the right skills to support people well.	More staff will be recruited and retained. Staff will be better trained.	Informing	HCC/HCPA Workforce Strategy published Nov 2018.  New Academy launch	Ongoing (2018-21)  Jan 2019	WDP  WDP

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<b>3: Involvement in our local communities</b>	People will have better information about what is happening in their community.	Information about community activities will be available in a number of formats for individuals and families. People will attend community activities.	<i>Informing</i>	The Hertfordshire Directory is currently being developed to provide better information for everybody. Community Navigators working with more people with learning disabilities.	Nov 2018	Web team
	People will have a choice of support services that enables them to access community activities.	People with higher support needs are attending community groups and activities and develop real relationships.	<i>Engage</i>  <i>Co-design</i>	Identifying what type of support we need more or less off. Short term: Focus on business development with providers that can offer what we need more off. Long term: A framework will be modelled and go live with variety of support offers	TBC  February – July 2019  July 2019- March 2020	ICC  CCAD
	More people will know how to find work and become a volunteer	Increased numbers of people with disabilities will be in employment.	<i>Informing</i>	Web pages have been developed to support people finding employment. Employer engagement. Community Service provider engagement to develop employment and training options.	Oct 2018	CCAD  CCAD
	More people will be able to travel independently or access the right support to get to where they need to go	People are able to go where they want to go and when they want to go. Less people will depend on HCC coordinated transport	<i>Engaging</i>	Travel training programme development. Review of transport offers and working with community transport support.	April 2020	CCAD

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	More people will know how to get their voice heard and can seek the right support to speak up	People surveyed will feel their voice is heard.	<i>Engaging</i>	User involvement structure review and refresh	April 2019	CCAD
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<b>Glossary</b>	
IHCCT	Integrated Health & Care Commissioning Team
HLT	Health Liaison Team
CLDN	Community Learning Disability Nursing
CCG	Clinical Commissioning Group
HCT	Hertfordshire NHS Community Trust
PHE	Public Health England
PH	Public Health (Hertfordshire County Council)
IHOG	Improving Health Outcomes Group
HPFT	Hertfordshire Partnership Foundation Trust
ADS	Adult Disability Service
CCAD	Community Commissioning Adults with Disabilities
IACT	Integrated Accommodation Commissioning Team
WDP	Workforce Development Partnership
ICC	Integrated Community Commissioning
CS	Childrens Services
PAMMS	Provider Assessment & Market Management Solution
HCPA	Hertfordshire Care Providers Association
HCC	Hertfordshire County Council