

**SCRUTINY OF THE INTEGRATED PLAN 2019/20 – 2022/23
(INCORPORATING THE STRATEGIC DIRECTION AND FINANCIAL
CONSEQUENCES AND THE TREASURY MANAGEMENT STRATEGY)**

GROUPINGS

Morning: Children, Young People and Families; Community Safety and Waste Management; Highways & Environment; Public Health & Prevention

Afternoon: Adult Care & Health; Education, Libraries & Localism; Growth, Infrastructure, Planning and the Economy; Resources & Performance

KEY THEMES AND QUESTIONS

1 What are the key priorities for the portfolio over the period 2019/20 – 2022/23?

- Use bullet point format where possible. The document should give a clear, succinct summary of key objectives, with examples where appropriate.
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2 What are the key pressures and challenges facing your portfolio for 2019/20 – 2022/23?

- Graphs or tables may be included to show trends i.e. demographics
- Include any mitigations the service have in place to deal with these (reference to section 6, if covered there)
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3 What are the key projects/programmes that the portfolio will deliver 2019/20 – 2022/23?

- How the portfolio will meet key objectives / deal with key pressures and challenges.

To include details of:

- Changes to Core Service Delivery: Key projects to **'run the business'** with an ongoing emphasis on delivering efficiencies and improvement
- Service-specific transformation initiatives: Key projects to **'change the business'** (under the Transformation agenda)
- Key projects / programmes that will contribute to supporting **Hertfordshire County Council's (HCC) cross-cutting Transformation programmes** i.e.
 - **Smart Property** - making the most of our property and office and service accommodation

- **Smart Commercial** - become more commercially focused by being more conscious of costs and looking for opportunities and innovations to generate income
- **Smart Prevention** - supporting the right approaches to prevention and demand management
- **Smart Digital** - using outcome driven technology to respond to fast-changing digital opportunities
- **Smart Working** - developing and enabling SmartWorkers throughout the organisation
- Key collaborations (both with external partners and cross departmental work within HCC) – including the financial and other benefits of delivering these

This section should include key savings proposals that have been identified to meet the budget gap 2019/20 to 2022/23; what additional actions will need to be taken to achieve these, and what are the potential impacts

4 How has the portfolio reviewed its effectiveness / value for money in delivering service outcomes?

- Include details of any benchmarking, peer reviews, assessment of preventative work; pilot projects etc. These need to be key data sets/comparator information for the service. Include comparators for prior years where possible.
- This section may include key graphs.
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5 What are the key risks in delivering projects and programmes for this portfolio, and what mitigations are in place? What steps are being taken to ensure resilience?

- This section should include reference to workforce planning