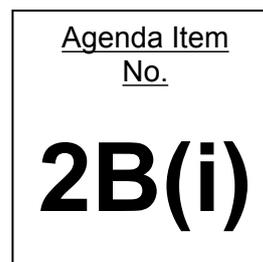


HERTFORDSHIRE COUNTY COUNCIL

**OVERVIEW AND SCRUTINY COMMITTEE
THURSDAY, 30 JANUARY 2020 AT 10.00AM**



**SCRUTINY OF THE INTEGRATED PLAN 2020/21-2023/24: REPORT OF THE
OVERVIEW & SCRUTINY COMMITTEE**

Report of the Director of Resources

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The following amendments have been agreed by the Overview & Scrutiny Committee Chairman and evidence gathering group lead Chairmen. Amendments appear in **bold**.

Recommendations to Cabinet

- 3.3. The Children, Young People & Families (CYPF) Integrated Plan (IP) is based on the assumption that the planned **transformation** relating to SEND (special educational needs and disabilities) and placement of Children Looked After will be achieved within the IP budget proposals. In the light of recent financial pressures experienced by the portfolio, there are budgetary risks should either strategy fail to deliver as planned. Cabinet should seek assurance that these risks are fully understood and mitigated.
- 3.6 **Has been reworded to read:** That the relevant business case makes clearer how services transferred into alternative delivery models, including charitable trusts, are financially viable and provide the same equity of provision across Hertfordshire as when provided inhouse.
- 3.7 **An additional recommendation has been added:** When the Council's services are to be delivered by an external entity (e.g. private company, charity), the responsibilities for governance and the management of governance are understood by decision makers (cabinet members and officers) and training is provided if necessary.
- 3.13 Originally 3.12: To ensure that future commercial proposals are subject to greater scrutiny so that those revenue forecasts in the Integrated Plan are more reasonable in the future ~~in order~~, as some existing proposals have needed revision in the latest plan e.g. HBS (Herts Business Services) and Herts Living Ltd

Item 2B Appendix 2

Portfolio Observations

1. Adult Care & Health

- Councillors raised concerns on workforce and the ~~ability to attract carers,~~ particularly ~~considering proximity to London and parking issues~~ welfare and support of carers

8. Resources & Performance

- **Transformation:** To ensure projects are delivered on time and to budget, Resources will have greater corporate overview. To ensure the council becomes more efficient and reduce costs, Resources have established a PMO (Project Management Office). This will hold the strategic management board (SMB) to account and councillors were ~~happy~~ **content** with this proposal.

Item 2B Appendix 3

Prevention

Additional Adult Care & Health (ACH) prevention point has been added:

- Telecare is when sensors record how many times a door is opened, medication box is taken, visits to the toilet etc. This information is available to care providers and families. It can provide data as on whether an individual is following the normal daily routine and provides reassurance to families. Telecare is currently being piloted.

Correction

- ~~Resources Directorate has introduced a behavioural unit to change residents' behaviours. This should read: Public Health has resourced and introduced a behavioural science unit. It aims to apply behavioural sciences to council services and residents' wellbeing. much of the work is about improving process of service delivery to help the council with the prevention agenda (eg improving foster care uptake).~~

Item 2B Appendix 5 Scrutiny Activity

5. To scrutinise Libraries for Life, including the savings delivered, the quality of services and the relationship between trustees and Hertfordshire County Council 12 months into implementation that
6. Whether actions are being delivered relating to the climate emergency to include actions that have taken place and/or are in the pipeline. **PANEL**
8. ~~Clarification from the legal team on performance agreements (bonds) regarding contractors and the safeguards in place. This will need to be fed back to the panel. **PANEL**~~
10. ~~The relationship between Public Health and district and borough councils, with a focus on communication and evaluation of that relationship. **10 March topic group**~~
11. ~~ACS Invest to Transform (ITT) 2021 as previous scrutiny activity was too early. **On the work programme**~~