



Agenda Reports & Other Papers

Presented to the
Meeting of the
Overview and Scrutiny Committee
on
Thursday, 30 January 2020

1.	Agenda	1 - 20
2.	OSC Cover Report	21 - 28

Agenda



**AGENDA for a meeting of the OVERVIEW AND SCRUTINY COMMITTEE
in THE COUNCIL CHAMBER, County Hall, Hertford on WEDNESDAY, 22 JANUARY
2020 AT 9.30AM and on THURSDAY, 30 JANUARY 2020 AT 10.00AM**

Please note venues and start times

Please note AM Session - Members participating in the evidence gathering groups meeting in the morning will need to attend the briefing with their group Members at 8.45am in the rooms indicated in Appendix 1 to the report.

Please note PM Session - Members participating in the evidence gathering groups meeting in the afternoon will need to attend the briefing with their group Members at 1.30pm in the rooms indicated in Appendix 1 to the report.

MEMBERS OF THE COMMITTEE (16) - QUORUM (4)

County Councillors (10)

D Andrews (Chairman), F Button, H K Crofton, K M Hastrick (Vice-Chairman),
M S Hearn, T Howard, J S Kaye, R Mills (Vice-Chairman), I M Reay, P M Zukowskyj

Parent Governor Representatives (2)

*J Cameron, *N Punter

Church Representatives (2)

*D Morton, *J Sloan

** denotes members appointed for education scrutiny matters only.*

AUDIO SYSTEM

The meeting room has an audio system to assist those with hearing impairment.
Anyone who wishes to use this should contact Main (front) Reception.

WEBCASTING NOTICE

The Council will broadcast this meeting as a webcast live on the internet. We will also record the webcast and publish it on our website. We may also publish it in other formats.

If you go into the Council Chamber at any time during the meeting you acknowledge that you will be included in the webcast and recording. All parts of the room can be seen or heard by the camera or microphones so, if you do not wish to be recorded, please do not enter the Chamber.

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PART 1 (PUBLIC) AGENDA

Meetings of the Committee are open to the public (this includes the press) and attendance is welcomed. However, there may be occasions when the public are excluded from the meeting for particular items of business. Any such items are taken at the end of the public part of the meeting and are listed under "Part II ('closed') agenda".

Members are reminded that:

- (1) if they consider that they have a Disclosable Pecuniary Interest in any matter to be considered at the meeting they must declare that interest and must not participate in or vote on that matter unless a dispensation has been granted by the Standards Committee;
- (2) if they consider that they have a Declarable Interest (as defined in paragraph 5.3 of the Code of Conduct for Members) in any matter to be considered at the meeting they must declare the existence and nature of that interest. If a member has a Declarable Interest they should consider whether they should participate in consideration of the matter and vote on it.

Non-Education Matters

None

Issues Including Education

1. MINUTES [SC.8]

To confirm the Minutes of the meeting of the Committee held on 10 December 2019 (*attached*).

WEDNESDAY, 22 JANUARY 2020 AT 9.30AM

**2(A) SCRUTINY OF THE INTEGRATED PLAN 2020/21 – 2023/24
(INCORPORATING THE STRATEGIC DIRECTION AND FINANCIAL
CONSEQUENCES AND THE TREASURY MANAGEMENT STRATEGY)**

Report of the Head of Scrutiny

Report (*attached*)

Members are asked to bring the following reports to the meeting:

**‘Public Engagement on the Integrated Plan 2020/21 – 2023/24’
(circulated as Item 4(i) for the Cabinet meeting of 20 January 2020); and**

**‘Integrated Plan 2020/21 – 2023/24 (incorporating the Strategic Direction and
Financial Consequences and the Treasury Management Strategy)’
(circulated as Item 4(ii) for the Cabinet meeting of 20 January 2020).**

THURSDAY, 30 JANUARY 2020 AT 10.00AM

Non-Education Matters

None

Issues Including Education

**2(B) SCRUTINY OF THE INTEGRATED PLAN 2020/21 – 2023/24: DRAFT REPORT
TO CABINET**

Report of the Head of Scrutiny

The draft report will be circulated to Members of the Committee on 24 January 2020 by email. (Hard copies of the report will be available to members on Monday, 27 January 2020 and also at the meeting on 30 January 2020).

Note: A form requesting feedback on the Committee’s scrutiny of the Integrated Plan Proposals will be emailed at the end of the meeting. Members will be asked to complete it and to return it to Natalie Rotherham, Head of Scrutiny, natalie.rotherham@hertfordshire.gov.uk

3. OTHER PART I BUSINESS

Such other Part I Business which, if the Chairman agrees, is of sufficient urgency to warrant consideration.

4. ITEMS FOR REPORT TO THE COUNCIL [SC.7 (2)]

Item 2 will be reported to Council.

Following this meeting of the Committee, the Committee's suggestions will be reported to Cabinet; the recommendations arising from the Cabinet meeting on 24 February 2020 will be considered by full Council on 25 February 2020 when it agrees its 2020/21 – 2023/24 budget.

PART II ('CLOSED') AGENDA

EXCLUSION OF PRESS AND PUBLIC

There are no items of Part II (Confidential) business on this agenda. If items are notified the Chairman will move:-

"That under Section 100(A)(4) of the Local Government Act 1972, the public be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph(s) of Part 1 of Schedule 12A to the said Act and the public interest in maintaining the exemption outweighs the public interest in disclosing the information."

If you require a copy of any of the reports mentioned above or require further information about this agenda please contact Deborah Jeffery, Assistant Democratic Services Manager, on telephone no. 01992 555563 or e-mail deborah.jeffery@hertfordshire.gov.uk. Agenda documents are also available on the internet at [Overview & Scrutiny Committee](#).

DATE OF NEXT COMMITTEE MEETING: 10.00am on Thursday, 30 April 2020 in the Council Chamber, County Hall

**QUENTIN BAKER
CHIEF LEGAL OFFICER**

HERTFORDSHIRE COUNTY COUNCIL

**OVERVIEW AND SCRUTINY COMMITTEE
THURSDAY, 30 JANUARY 2020 AT 10AM**

Agenda Item
No.

2B

**SCRUTINY OF THE INTEGRATED PLAN 2020/21-2023/24: REPORT OF THE
OVERVIEW & SCRUTINY COMMITTEE**

Report of the Director of Resources

Author: Natalie Rotherham, Head of Scrutiny (Tel: 01992 588485)

1. Purpose of report

- 1.1 To inform Cabinet and County Council of the recommendations made by the Overview and Scrutiny Committee as a result of the Integrated Plan 2020/21 - 2023/24 scrutiny held 22 and 30 January 2020.

2. Summary

- 2.1 The Committee's scrutiny of the Integrated Plan 2020/21-2023/24 was conducted over two days. On 22 January 2020 members of the Committee and other participating County Councillors gathered evidence on the Authority's Integrated Plan proposals. It concluded on 30 January 2020, when the Committee agreed its recommendations to Cabinet. These are set out in section 3 of the report below.
- 2.2 During the evidence gathering councillors also noted observations relating to respective departments and proposed scrutiny activity. These are attached at Appendix 1 to this report.

3. Recommendation/s

The Committee's recommendations to Cabinet were as follows:

- 3.1 That ACS Connect reports to Adult Care & Health Cabinet Panel on progress of past efficiency programmes and current ACS (Adult Care Services) projects.
- 3.2 To give further consideration to replacing ACS (Adult Care Services) transport vehicles with low emission vehicles consistent with the authority's recent climate emergency declaration.
- 3.3 The Children, Young People & Families (CYPF) Integrated Plan (IP) is based on the assumption that the planned strategies relating to SEND (special educational needs) and placement of Children Looked After will be achieved within the IP budget proposals. In the light of recent financial pressures experienced by the portfolio there are budgetary risks should either strategy

fail to deliver as planned. Cabinet should seek assurance that these risks are fully understood and mitigated.

- 3.4 The business case for the re-development of Joint Emergency Services Academy (Longfield) lacked essential detail. Before the revised capital bid for the re-development of Joint Emergency Services Academy is approved, it is imperative that further information is provided, particularly on the following topics:
 - a. Specification and requirements for the project
 - b. Breakdown of costings
 - c. Details of capital contribution from Hertfordshire Constabulary
 - d. Income generation from any infrastructure proposals
- 3.5 Cabinet to clarify whether the northern waste transfer station is essential in delivering an effective network by March 2024. If so, Cabinet to establish how additional costs be accounted for in the Community Safety & Waste Management (CSWM) Integrated Plan.
- 3.6 That the Integrated Plan makes clearer how services set up as Community Interest Companies (CICs) are financially viable and provide the same equity of provision across Hertfordshire as when provided inhouse.
- 3.7 That Education can demonstrate it will manage expectations after the likely rise of 13% (2020/21) of the Direct Schools Grant (DSG) in relation to high level needs, and the likely fall to 4% in 2021/22 without implications for the IP going forward
- 3.8 To evaluate in more detail whether proposed spending on the Growth Agenda is enough to cope with the imminent demographic pressures faced by the county.
- 3.9 Modal shift is key in order to contain rising demographic pressures, however the cost implications of this are not fully explored in the IP. Evaluation therefore is required of the specific expenditure required to achieve this goal.
- 3.10 To achieve Integrated Plan aspirations and savings in relation to the Council's Prevention agenda, recommendation to Cabinet that Prevention strategies should be more fully recognised in the development of council policies across directorates and the impact is clearly identified.
- 3.11 To avoid additional costs, that Hertfordshire County Council collaborates with district and borough councils to ensure the authority's offers of employment remain attractive to recruit and retain an effective future workforce.
- 3.12 To ensure that future commercial proposals are subject to greater scrutiny so that those revenue forecasts in the Integrated Plan are more reasonable in the future in order, as some existing proposals have needed revision in the latest plan e.g. HBS and Herts Living Ltd
- 3.13 That Herts Full Stop makes better use of technology to remain competitive in an increasingly tough market.

4. Background

4.1 Included as appendices are

- Information Requests required to assist the debate at full Council 25 Feb and already actioned
- Portfolio Observations made during the scrutiny 22 January 2020
- How portfolios are addressing the Prevention Agenda
- Risks identified by the Integrated Plan Scrutiny Groups. These will be sent to the Risk Manager following the reconvened meeting on 30 January 2020.
- Scrutiny Activity suggested by the Integrated Plan councillor groups

Background Information

The Integrated Plan (IP) pack used at the IP Scrutiny can be accessed via this link <https://democracy.hertfordshire.gov.uk/mgAi.aspx?ID=2860#mgDocuments>

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Information to be provided County Council by 25 February 2020

To be distributed by noon, **11 February 2020**, in order to inform discussion on the IP at full Council 25 February 2020.

1. **Adult Care & Health:** Number of apprentices each year and impact of this (savings and budgets)
2. **Public Health & Prevention:** Request for further information on the services funded by Public Health including internally commissioned services, co-commissioned services and details provided of the percentage of funds contributed by Public Health.

Example template of what Members would like to receive:

SERVICE	PUBLIC HEALTH OR INTERNAL COMMISSIONING	PUBLIC HEALTH CONTRIBUTION / ANNUAL SPEND	CO-COMMISSIONING AGREEMENT	PARTNER CONTRIBUTION / ANNUAL SPEND
'Meals on Wheels'	Internal Commissioning (ACS)	£800,000 (100% of annual spend)	No	N/A
Weight Management Service	Public Health	£60,000 (60% of annual spend)	Yes – agreement with CCGs to co-commission from 2020-23	CCGs contribute £40,000 annually (40% of annual spend)

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Portfolio Observations

1. Adult Care & Health

- Councillors raised concerns on workforce and the ability to attract carers, particularly considering proximity to London and parking issues
- Herts at Home created to take over provider failure. It has a Care Quality Commission (CQC) good rating. A company will work with Herts at Home and take over any other provider failure. Satisfied they would have ability to intervene if another care provider failure.
- Discharge assessment question around infrastructure to ensure projects run quicker. Adult Care Services (ACS) Connect is a partnership to ensure all working together/aware of any delays etc.
- Voluntary sector. ACS proposing to set up joint commissioning with Primary Care Networks (PCNs) to provide finance to voluntary organisations to service social prescribing and recognised there are potential savings.
- Housing – 19-month building programme HCC building but not staffing them. Will buy a proportion of their beds (75) to guarantee price of bed and this will generate income. There is a programme to close five homes as the need is for nursing rather than residential.
- Demographic pressure due to more children with complex needs surviving into adulthood.
- Equipment services – more efficient ways to deliver/clean equipment etc. has resulted in savings.
- Transport – all ACS vehicles are diesel and it is still cost prohibitive to change them to electric.

2. Children, Young People & Families

- It was acknowledged that last year was a preparation year for Special Educational Needs and Disabilities (SEND) transformation and this coming year is when the actions and results will emerge.
- The Executive Member and officers comprehensively answered concerns about parental issues about navigating online SEND services. This has significantly improved and with further development to continue into the autumn.
- Members queried that with a national shortage of carers Adult and Children Services would be competing for the same individuals. Officers confidently explained that there is minimal overlap between the two and only a selected number of individuals choose to work with children.
- The two main challenge areas for the next year are the placement strategy and SEND delivery.

3. Community Protection & Waste Management

- There is strong partnership working between Trading Standards and the Fire Service regarding the reporting of trading and fire issues when out on visits, which allows each group to have more eyes on the ground.

4. Education, Libraries & Localism

- It is important that the results of the ongoing home to school transport review are released as soon as it is available so further scrutiny of this can take place
- It was also noted that there needs to be better communications between the County Council and schools, and schools and parents, particularly around new bandings for high level needs funding

5. Growth, Infrastructure, Planning & the Economy

- Working collaboratively with the Local Planning Authorities (LPA) and other partners to deliver the growth agenda was discussed.
- Delivering a good growth narrative such as sustainable infrastructure and transport, affordable housing and local employment opportunities was raised.
- It was recognised that districts and boroughs to be on board for the delivery of the growth agenda, as they are the LPAs.
- According to surveys, real-time transport information has been recognised as a high priority in Hertfordshire. The service is also working on moving towards app usage for customers to deliver the real-time information and are investigating better data usage.
- A review is being undertaken regarding recruitment and retention, exploring salary scales, additional benefits and career development opportunities.

6. Highways & Environment

- **Value for money:** the Directorate confirmed that in the provision of highways, membership with ADEPT¹ ensures cost efficiencies in current and future service provisions
Environmental net gain: methods are being implemented to achieve this e.g. funding for the Tree Strategy, investigation towards carbon footprint and the impact different service dressing have on this; and Sustainable Herts through writing to partners to investigate how they are complying environmentally and reduce the environmental impact, looking into material usage and recycling

¹ ADEPT is a sector voluntary organisation of the Association of Directors of Environment, Economy, Planning & Transport. They represent directors from county, unitary and combined authorities, respond to consultancies and queries and help to maximise sustainable growth solutions

and Asset Management correction e.g. prolonging the lifecycle of roads.

LED lighting: there was recognition of how well the scheme is doing e.g. Carbon emission reduced by 60% (12,000 tonnes).

Revenue expenditure: there was concern regarding whether the level of revenue expenditure was enough for proposed infrastructure development schemes capital programmes such as LED lighting will support revenue expenditure.

Confidence in the Growth Agenda: despite an additional £38 million injected into highways, increased congestion and other pressures caused by the Growth Agenda were still a grave concern.

7. Public Health & Prevention

- Regarding the ring-fence and efficiency savings, members heard that Public Health Prevention (PHP) is continuing to meet its objectives as well as achieving budget cuts. This has been achieved by switching treatments, restructuring services and identifying overlaps with other departments to ensure needs were met. While the situation around funding remains uncertain, it emphasises the need for a greater focus on prevention. At future IPs greater clarification should be provided around Public Health's medium and long-term budget when the ring-fenced budget is withdrawn. There is a need to focus discussion on future funding to deliver initiatives with the NHS, including the clinical commissioning groups (CCGs) and districts and boroughs.
- Members would like to see clearer information on Public Health outcomes and how effectiveness is measured. As well as being able to understand how the county is performing, members are keen to understand the financials and savings to the NHS as a result of prevention work including comparisons of how the County Council is spending money vs the NHS.
- The Health and Wellbeing Board has to be more vocal about the need for continuing and new investment into prevention and other services. Departments and external organisations need to understand responsibilities in county-wide partnerships so that multi-agency services are delivered effectively for residents.

8. Resources & Performance

- **Contract Management:** it was acknowledged that there is a degree of risk involved with contractor market volatility, especially in light of Carillion. The authority has split its current Serco contract into 10 lots as sub-contractors have proven most cost-effective. This includes some aspects that have been brought in-house such as financial transactions, as this has proven to be more cost effective. Members were happy with the tailored approach.

- **Capital Budget:** there was a query on the source of our capital programme funding. For instance, the majority of the grant funding for Brookefield Riverside scheme is through HIF (Herts Infrastructure Fund) funding. The bid is currently with the government and a response is expected in March. The majority of funding for the Energy Generation Project is coming from borrowing. Members were content as the project should produce an immediate revenue return.
- **Transformation:** To ensure projects are delivered on time and to budget, Resources will have greater corporate overview. To ensure the council becomes more efficient and reduce costs, Resources have established a PMO (Project Management Office). This will hold the strategic management board (SMB) to account and councillors were happy with this proposal.

DRAFT

PREVENTION

- In Children, Young People and Families (CYPF) frontline workers and early intervention strategies are starting to see results. Even as demographic pressures increase this is not always in line with the number of care plans hence aligning with the prevention agenda
- The pilot CYPF adolescent offer aims to keep young people in their families and out of our services aligning with the prevention agenda
- The Community Safety and Waste Management portfolio has several prevention projects to tackle trading scams, fire safety, safe and well visits, hate crime.
- Community protection will be working with Public Health and Children's Services to implement the Drugs and Alcohol Strategy 2019.
- The Education, Localism and Libraries Portfolio has re-established the SEND (Special Educational Needs & Disability) Strategy Development Fund (SDF) to provide a budget to support new initiatives. This fund could be used as preventive method and could reduce placements outside of the authority.
- For Highways and & Environment (H&E) development and enforcement of school travel plans will reduce the number of children driven to school, encourage physical activity such as walking and cycling, and help to reduce childhood obesity
- Highways & Environment (H&E) should seek further reduction in vehicle congestion around schools to reduce pollution and the risk of respiratory implications in school children, parents and residents.
- Resources Directorate has introduced a behavioural unit to change residents' behaviours
- Resources have invested in [Hertfordshire.gov.uk](https://www.hertfordshire.gov.uk) website to provide information and advice to residents, enabling users to access when convenient to them and reduce the number of calls to the Customer Service Centre.

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IP Identified Risks - to be passed to the Risk Manager

	RISK	ON RISK REGISTER YES / NO	IF NO, ONE SENTENCE RESPONSE
1.	Failure of partners and contractors responsible for Children Looked After placements		
2.	Increase in the number of Unaccompanied Asylum-Seeking Children on Children, Young People and Families' financial position.		
3.	The Community Interest Companies (CIC) established failing to provide the agreed quality of service to Hertfordshire residents requiring intervention by the authority		
4.	Impact of additional pressures placed on schools when students leave struggling academies		
5.	Difficulty of retaining and recruiting planning staff such that the authority lacks the resources required to deliver the growth agenda.		
6.	Delivering sustainable transport if operators fail to recognise the business opportunities in Hertfordshire, particularly in urban areas.		
7.	Withdrawal of external funding for growth projects leading to delay and/or delivery to a lower standard.		
8.	Impact on the Prevention agenda if there is reduced investment in prevention activity.		

9.	Uncertainty around smaller funding grants e.g. Better Care Fund, the Social Care Support grant and Winter Pressure funding, which have only been confirmed for one year with no certainty beyond 2020/21.		
10.	Clinical Commissioning Group currently contributes £4.2 million to the Adult Care Services budget but this is only funding only guaranteed for one more year.		
11.	Demographic pressures such as the increase in the number of children with complex needs or older people will continue. Council Tax and Adult Social Care Precept can only increase by 2%. This presents a challenge as to how Adult Care Services continues to meet these demographic pressures.		
12.	Risk of provider failure		

SCRUTINY ACTIVITY

1. Family Centres after the implementation of phase three (finishing September 2021).
2. To examine the process of recruitment and retention of foster carers (what is best practice)
3. After implementing the first phase of 31 placements of children's homes bed what is the scope for further development in this area including providing places to be offered to other authorities.
4. Impact if the Alternative Financial Model moved to a bidding model, in improving recycling rates, minimising residual waste and driving innovation.
5. To scrutinise Libraries for Life, including the savings delivered, the quality of services and the relationship between trustees and Hertfordshire County Council 12 months into implementation that
6. Whether actions are being delivered relating to the climate emergency to include actions that have taken place and/or are in the pipeline. **PANEL**
7. Seminar by 27 March to confirm and inform members on the role and responsibilities of the Environmental Agency (EA). If lack of engagement with EA persists, this could be a potential scrutiny. **SEMINAR**
8. Clarification from the legal team on performance agreements (bonds) regarding contractors and the safeguards in place. This will need to be fed back to the panel. **PANEL**
9. How successful enforcement of school travel plans would reduce both congestion and pollution in Hertfordshire and improve road safety.
10. The relationship between Public Health and district and borough councils, with a focus on communication and evaluation of that relationship. (**10 March topic group**)
11. ACS Invest to Transform (ITT) 2021 as previous scrutiny activity was too early.
On the work programme

Information Requests

1. Following a review of 10 other councils, this authority's prevention strategy was deemed to be one of the best. Information on how this outcome was measured.

2. The comparative efficiencies of the home adaptation service delivered by the Hertfordshire Home Improvement Agency (HHIA) compared to that delivered by districts or boroughs through the Disabled Facilities Grant.
3. Number of apprentices in Adult Care Services (ACS) each year and impact of this (budget, costs and savings)
4. Update on Domestic Abuse funding generally and specifically, including funding of the Sunflower project

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OVERVIEW & SCRUTINY COMMITTEE INTEGRATED PLAN EVIDENCE

Report of the Head of Scrutiny

Author: Natalie Rotherham, Head of Scrutiny (Tel: 01992 588485)

1. Purpose of report

- 1.1 At its reconvened meeting (30 January 2020) the Overview & Scrutiny Committee (OSC) will confirm its Integrated Plan (IP) recommendations to Cabinet. The appendices to the report list the evidence gathered. This is intended to assist members focus on the key decisions that need to be taken at this meeting.
- 1.2 To also provide members with amendments, attached at 2B(i).

2. Summary and Background

- 2.1 At the OSC IP evidence gathering meeting held on 22 January 2020 members heard from the chief officer with regard to the IP proposals for 2020/21 – 2023/24. The member groups identified IP recommendations for Cabinet.
- 2.2 Information requests for action prior to full Council 25 February 2020 are detailed at Appendix 1, (circulated Friday, 24 January 2020).
- 2.3 During the evidence gathering Members also noted observations relating to respective departments, prevention agenda and proposed scrutiny activity.
- 2.4 The attached amendments have been agreed by the Overview & Scrutiny Committee Chairman and the evidence gathering group lead Chairmen, in respect of the draft OSC report issued on Friday, 24 January 2020.

3. Recommendations

- 3.1 That the Committee agrees the OSC IP recommendations to Cabinet, (attached at item 2B).
- 3.2 Information requests (attached at Appendix 1) are actioned.

- 3.3 The risks identified at the IP evidence gathering (attached as Appendix 4) are sent on to the Risk Manager.
- 3.4 Observations made during the IP evidence gathering (attached at Appendix 2) are sent to the relevant Executive Member and chief officer; and that these inform future scrutiny and engagement with the portfolios.
- 3.5 The responses to the prevention agenda (attached at Appendix 3) are noted and inform future scrutiny and engagement with the portfolios.
- 3.6 The scrutiny activity identified during the IP scrutiny (attached at Appendix 5) is considered at the OSC meeting on 30 April 2020.

4. Financial Implications

- 4.1 There are no financial implications relating to this report

5. Equalities Impact Assessment (EqIA)

- 5.1 When considering proposals placed before Members it is important that they are fully aware of, and have themselves rigorously considered the equalities implications of the decision that they are taking.
- 5.2 Rigorous consideration will ensure that proper appreciation of any potential impact of that decision on the County Council's statutory obligations under the Public Sector Equality Duty. As a minimum this requires decision makers to read and carefully consider the content of any Equalities Impact Assessment (EqIA) produced by officers.
- 5.3 The Equality Act 2010 requires the Council when exercising its functions to have due regard to the need to (a) eliminate discrimination, harassment, victimisation and other conduct prohibited under the Act; (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it and (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it. The protected characteristics under the Equality Act 2010 are age; disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion and belief, sex and sexual orientation.
- 5.4 An Equality Impact Assessment (EqIA) has been undertaken on the draft Integrated Plan proposals 2019/20-2022/23 and this is included within the Integrated Plan proposals also being considered at this meeting.

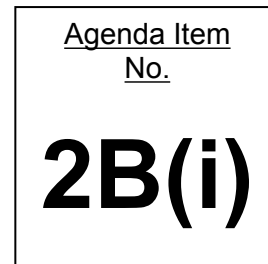
Background Information

Reports & Minutes of the Overview & Scrutiny Committee meetings held [10 December 2019](#) and [22 & 30 January 2020](#) and the [Integrated Plan Pack](#)

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HERTFORDSHIRE COUNTY COUNCIL

**OVERVIEW AND SCRUTINY COMMITTEE
THURSDAY, 30 JANUARY 2020 AT 10.00AM**



**SCRUTINY OF THE INTEGRATED PLAN 2020/21-2023/24: REPORT OF THE
OVERVIEW & SCRUTINY COMMITTEE**

Report of the Director of Resources

Author: Natalie Rotherham, Head of Scrutiny (Tel: 01992 588485)

The following amendments have been agreed by the Overview & Scrutiny Committee Chairman and evidence gathering group lead Chairmen. Amendments appear in **bold**.

Recommendations to Cabinet

- 3.3. The Children, Young People & Families (CYPF) Integrated Plan (IP) is based on the assumption that the planned **transformation** relating to SEND (special educational needs and disabilities) and placement of Children Looked After will be achieved within the IP budget proposals. In the light of recent financial pressures experienced by the portfolio, there are budgetary risks should either strategy fail to deliver as planned. Cabinet should seek assurance that these risks are fully understood and mitigated.
- 3.6 **Has been reworded to read:** That the relevant business case makes clearer how services transferred into alternative delivery models, including charitable trusts, are financially viable and provide the same equity of provision across Hertfordshire as when provided inhouse.
- 3.7 **An additional recommendation has been added:** When the Council's services are to be delivered by an external entity (e.g. private company, charity), the responsibilities for governance and the management of governance are understood by decision makers (cabinet members and officers) and training is provided if necessary.
- 3.13 Originally 3.12: To ensure that future commercial proposals are subject to greater scrutiny so that those revenue forecasts in the Integrated Plan are more reasonable in the future ~~in order~~, as some existing proposals have needed revision in the latest plan e.g. HBS (Herts Business Services) and Herts Living Ltd

Item 2B Appendix 2

Portfolio Observations

1. Adult Care & Health

- Councillors raised concerns on workforce and the ~~ability to attract carers,~~ particularly ~~considering proximity to London and parking issues~~ welfare and support of carers

8. Resources & Performance

- **Transformation:** To ensure projects are delivered on time and to budget, Resources will have greater corporate overview. To ensure the council becomes more efficient and reduce costs, Resources have established a PMO (Project Management Office). This will hold the strategic management board (SMB) to account and councillors were ~~happy~~ **content** with this proposal.

Item 2B Appendix 3

Prevention

Additional Adult Care & Health (ACH) prevention point has been added:

- Telecare is when sensors record how many times a door is opened, medication box is taken, visits to the toilet etc. This information is available to care providers and families. It can provide data as on whether an individual is following the normal daily routine and provides reassurance to families. Telecare is currently being piloted.

Correction

- ~~Resources Directorate has introduced a behavioural unit to change residents' behaviours. This should read: Public Health has resourced and introduced a behavioural science unit. It aims to apply behavioural sciences to council services and residents' wellbeing. much of the work is about improving process of service delivery to help the council with the prevention agenda (eg improving foster care uptake).~~

**Item 2B Appendix 5
Scrutiny Activity**

5. To scrutinise Libraries for Life, including the savings delivered, the quality of services and the relationship between trustees and Hertfordshire County Council 12 months into implementation that
6. Whether actions are being delivered relating to the climate emergency to include actions that have taken place and/or are in the pipeline. **PANEL**
8. ~~Clarification from the legal team on performance agreements (bonds) regarding contractors and the safeguards in place. This will need to be fed back to the panel. **PANEL**~~
10. ~~The relationship between Public Health and district and borough councils, with a focus on communication and evaluation of that relationship. **10 March topic group**~~
11. ~~ACS Invest to Transform (ITT) 2021 as previous scrutiny activity was too early. **On the work programme**~~

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