



**CYPICE
Progress on a Page**

Workstream: 0-25 Integration Programme

Workstream Lead: Marion Ingram (Programme Lead) /Katie Edwards (Programme Manager)

Overall Progress Summary

Overall RAG
Red – Limited progress and/or significant concerns
Amber – Some slippages but heading in right direction
Green – On course / ahead of trajectory

Amber

Workstream	Main achievements from key activities identified in last meeting- what difference have we made?	Key activity and expected outcomes for next period	Issues and barriers to progress Decisions required from Board to progress work stream	How has the voice of the child/service user shaped this work?	What are the Performance Measures ?	Timescale for this work
Information, Advice and Guidance (IAG)	<ul style="list-style-type: none"> Results from online survey for parents/carers and young people now evaluated. Interviews completed. Options Paper written and tabled at Children's Services (CS) Core Board CS Core Board chose IAG Option 2, key points are: <ul style="list-style-type: none"> ➢ Dedicated single phone number for Special Educational Needs and Disabilities (SEND) ➢ SEND Local Offer website as "one truth" ➢ Maximised digital delivery e.g. register for SEND updates, Hertfordshire Additional Needs Database (HAND) card, Short Breaks Local Offer (SBLO) online ➢ Improve face to face offer 	<ul style="list-style-type: none"> Hold a Project Group meeting to go through the proposals. Produce action plan following Children's Services Core Board consideration and recommendations of the report. Co-produce and implement new IAG model over the next 12 to 18 months 	<ul style="list-style-type: none"> The ability to sign up to HAND, SEND information updates and SBLO via the local offer. 	<ul style="list-style-type: none"> Parents and carers have been involved in the development of the Project Initiation Document (PID) Parents and carers and are key members of the project working group to ensure that the project continues to keep the needs of parents, carers and young people at the forefront of the work Young people were invited to respond to the questionnaire 	<ul style="list-style-type: none"> Delivery Plan has been developed including key milestones and timescales to implement the new IAG model over the next 12-18 months. 	Timescales: <ul style="list-style-type: none"> Co-producing and implementing new IAG model over the next 12 to 18 months

<p>SEND Commissioning -</p>	<p>Recommissioning of Overnight Short Breaks (OSB)</p> <p>Review undertaken and joint priorities outlined in 0 – 25 commissioning strategy.</p> <ul style="list-style-type: none"> • Joint agreement on the development of an integrated health and social care model. The model is looking at efficient use of resources and will align the referral and decision making process. • Communications Strategy co-produced with CCGs. • Market Engagement event held with providers to seek their views and contribute to the development of the service specification and delivery model. • Completion of parent/carer consultation for OSB services, which has been fed into the review <p>Due to resource implications the parameters of OSB joint commissioning have now changed.</p> <p>WynchlandsCrescent</p> <ul style="list-style-type: none"> • Property adaption undertaken • Tender preparation has begun and outline specification drafted to inform Invitation to Tender (ITT) and scoring matrix. • Issues have arisen regarding spot/block purchasing of beds. <p>Divots Place</p>	<ul style="list-style-type: none"> • Next steps will need to be re-considered in light of changed circumstances. Commitment towards developing an integrated offer needs to be revisited <ul style="list-style-type: none"> • Revenue funding arrangement to be reviewed. Need to confirm whether sufficient funding is available to continue to progress the scheme • Complete procurement. • Complete capital works at site. 	<ul style="list-style-type: none"> • Resources and joined up decision making are potential barriers <ul style="list-style-type: none"> • Resource ‘envelope’ to be confirmed and, if scheme progresses, Memorandum of Understanding (MOU) between partners to be updated accordingly. 	<ul style="list-style-type: none"> • Young Commissioners have been involved in developing the service specification and tender documents. <ul style="list-style-type: none"> • Hertfordshire Parent Carer Involvement (HPCI) and children and young people have been consulted. • Young commissioners involved in the tendering process. 	<ul style="list-style-type: none"> • Key Performance Indicators (KPIs) have been developed for the new service model. These will be subject to review once new ‘offer’ confirmed. <ul style="list-style-type: none"> • KPIs have been developed for the new service model and will be included in the tender specification as appropriate 	<ul style="list-style-type: none"> • Similarly, timescales to be reviewed <ul style="list-style-type: none"> • Procurement timescales in place with Strategic Procurement Group (SPG) however to be revised in line with resource considerations
----------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

	<ul style="list-style-type: none"> Initial scoping with Adult Care Services (ACS) for revenue funding of support and agree needs profile of support. Work with property to develop an approach to occupancy and tenancy with the Private Finance Initiative (PFI) Landlord <p>Speech and Language Therapy (SALT) Integrated Service Specification and Contract</p> <ul style="list-style-type: none"> Relevant CCGs Boards and SEND Executive including School Forum have agreed to support an integrated SALT Contract across education and health. First phase of Special Educational Needs (SEN) Strategy: Speech, language and communication needs (SLCN) education review completed. PID completed and signed off by Project Sponsors (both CCGs and CS) Project Group agreed with Terms of Reference and Delivery Plan including Governance arrangements for agreeing Service Specification and funding from CCGs and Education. 	<ul style="list-style-type: none"> Final agreement with landlord about tenancy options for occupancy. Make adjustments to building to make it fit for purpose as necessary. Finalise needs profiles, support levels and anticipated revenue budget for support. Draft tender specification and scoring matrix and begin procurement process for tender. Specification to be co-produced with Education and health. CCGs provide performance data on the health component of SALT delivery. First Service Specification draft end of June. Establish a reference group. Explore examples of good practice from other areas. 	<ul style="list-style-type: none"> Agree broad profile of need that we will offer support for and identify revenue funding with ACS and potential users. Proposed Service Specification and funding model gaining approval by SEND Executive and both CCGs Governance Boards. 	<ul style="list-style-type: none"> Parents/Carers and Young People will be consulted Parents/carers will be consulted through the reference group 	<ul style="list-style-type: none"> KPIs are being developed for the new service model and will be included in the tender specification KPIs will be developed as part of the Service Specification 	<ul style="list-style-type: none"> Service mobilised September 2018 New Service Specification implemented from September 2018
--	-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------